Top 3 Technicians - Sanco Thermo King



In 2023, Thermo King Corporate set the stage for an event that brought together the cream of the crop in the realm of technical expertise - the Thermo King Top Dealer Technician Competition. This contest brings in skilled technicians from Thermo King dealerships nationwide to showcase their mastery, and we are absolutely thrilled to announce that Sanco Thermo King has not one, not two, but three of our outstanding Technicians securing spots among the top 10!

Surpassing nearly one hundred other technicians from every corner of the country, these three exceptional Technicians have not only demonstrated their unrivalled knowledge but have also exhibited an artistry in their work.

The Thermo King Top Dealer Technician Competition is a three-phase event that was held in the second half of 2023 with the final phase of the competition coinciding with the first week of the annual Dealer Meeting conference. Upon completion of the competition, the top three finalists were invited to the Dealer Meeting with Thermo King Leadership in early 2024 where the Top Dealer Technician will be announced.

Phase 1 - August 2023

- A time constrained multiple-choice test.
- The top 50 technicians with scores greater than 70% advanced to Phase 2 of the competition. A 70% score was the minimum to earn eligibility for advancement.

Phase 2 – September 2023

- A virtually proctored, multiple-choice, and timed open book/computer test.
- The top 10 scorers above 80% advanced to Phase 3, the final phase of the competition.
- The top 10 finalists also had a space reserved in week 1 of the annual Dealer Meeting conference

Phase 3 – October 2023

- Consisted of the hands-on skills competition.
- The finalists participated in 10 skills-based scenarios.
- The skill scenarios were timed and judged by a competition official.

Meet Jeremy Wetzler, a staunch member of our Sanco Thermo King family for over 27 years, working out of our Des Moines location. Some of Jeremy's favorite memories at Sanco Thermo King stem from working alongside his father for several years. Reflecting on those experiences, Jeremy shares, "Working with my father meant that I got all the jobs no one else wanted to do, which helps one become good at everything." His enthusiasm for embracing challenges, whether they involve mastering new tasks or refining existing skills, fuels his passion for excellence.



Then there's Tom Peterson, a seasoned professional at our Sanco Thermo King St. Paul location, contributing his expertise for over 9 years. Tom finds his greatest joy in the intricate art of diagnosing challenging problems. "Nothing is more satisfying than solving problems, making the repairs, and getting a piece of equipment up and running." Tom's success in the Technician Competition was rooted in his unique approach - he treated it as just another day at the office. "I went into the competition with the mindset that the instructors were my apprentices, and it was my job to teach them how the system should work, and go through the steps to solve the issues."

"My motivation comes from striving to be the best at what I do, being the most knowledgeable that I can be. I like to read any and all manuals and bulletins that I can get my hands on to ensure I stay up to date and can easily diagnose issues that I may come across. I plan on having a long career here at Thermo King. I hope to retire here!"

Sanco Thermo King extends its gratitude to these remarkable Technicians for not only representing us but doing so with unparalleled skill and dedication!

To those interested in the excellent work all of our Technicians do, visit <u>https://www.sancothermoking.com/careers/</u> to learn more!